

**MIDDLE ATLANTIC
Region 1
HHS-N-276-2011-00003-C
Professional Development: Computers in Libraries
Annual Conference
PinnacleHealth System
Library Services - Main 2
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NN/LM Project Final Report
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Executive Summary

The primary goal for this project was to attain an advanced level of knowledge about mobile technology and devices. The target population is medical professionals in hospitals and related outpatient practices who need support and assistance to obtain information resources on their mobile devices. My employer, PinnacleHealth System, and our Information Services department are also involved in supporting mobile devices at PinnacleHealth System.

I was able to attend a CE class as well as conference sessions on mobile technology and devices. I feel more prepared and more interested in providing direct support and resources to users, especially of tablet computers. I have been able to help more people since I came back from the conference. I presently do not have an article about this project but I intend to write one.

Minority Populations Served

African Americans: No

American Indians/Alaska Natives: No

Asian Americans: No

Hispanics/Latinos: No

Native Hawaiians and Pacific Islanders: No

Other: No

Approaches and Interventions Used

N/A

Evaluation Activities

N/A

Problems or Barriers Encountered

N/A

Continuation Plans

N/A

Impact

Recently a nurse came in and brought me a tablet computer and needed help loading some information resources. I had never seen a tablet computer like hers until I attended the conference, Computers in Libraries. There, they had a "petting zoo" for all kinds of mobile devices and I was able to use a tablet just like hers. When she approached me for help, I felt much more comfortable in using her device and showing her how to load resources, both purchased and free. She is in a job which requires that she move around to various campuses of our health system and she needed resources "on the go". Mobile devices are increasingly being used in healthcare. Librarians can provide resources on this platform if they understand how to use them and advise users.

Lessons Learned

N/A

Other

N/A

Attachment 1: AR summary data: Subcontractor activities